



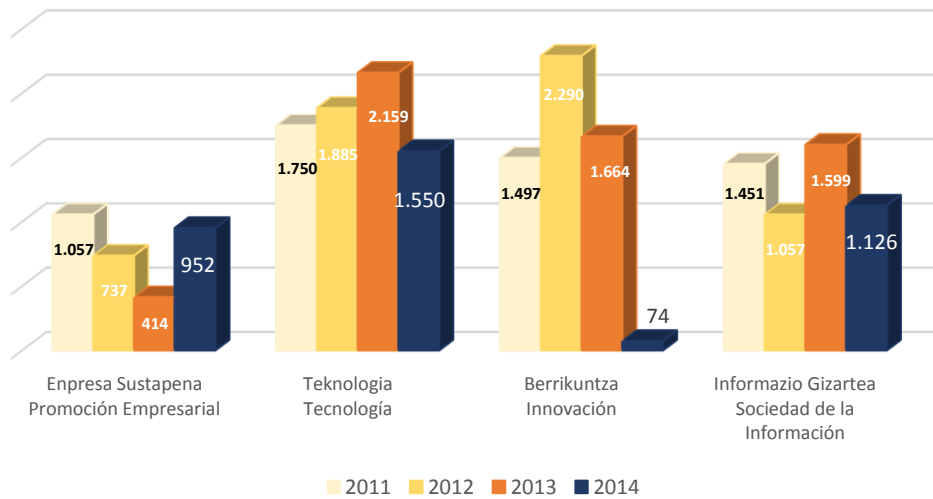
SPRI Adierazleak

Indicadores SPRI

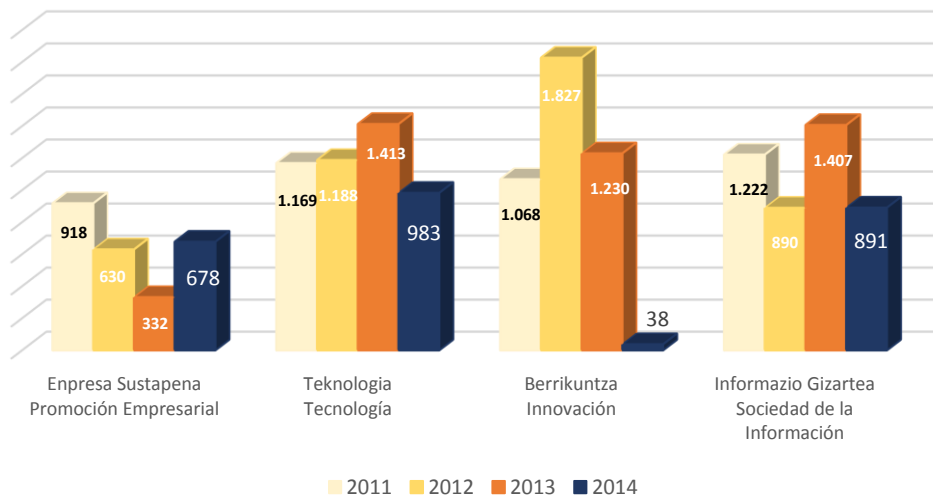
Emaitzak, 2014ko abendua

Resultados a diciembre 2014

DEPARTAMENTUEK AURKEZTUTAKO ESKAERAK
SOLICITUDES PRESENTADAS POR DEPARTAMENTO

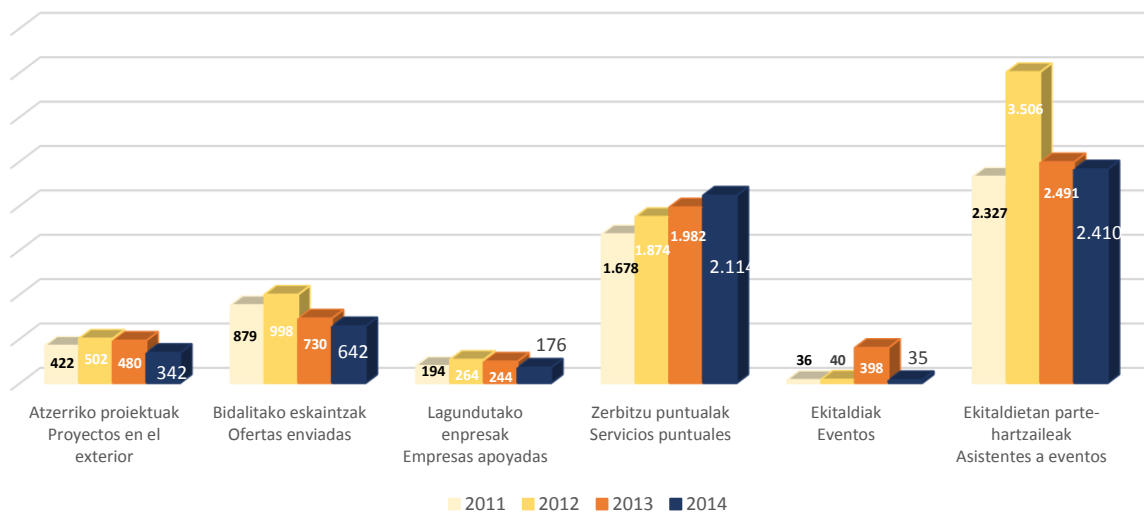


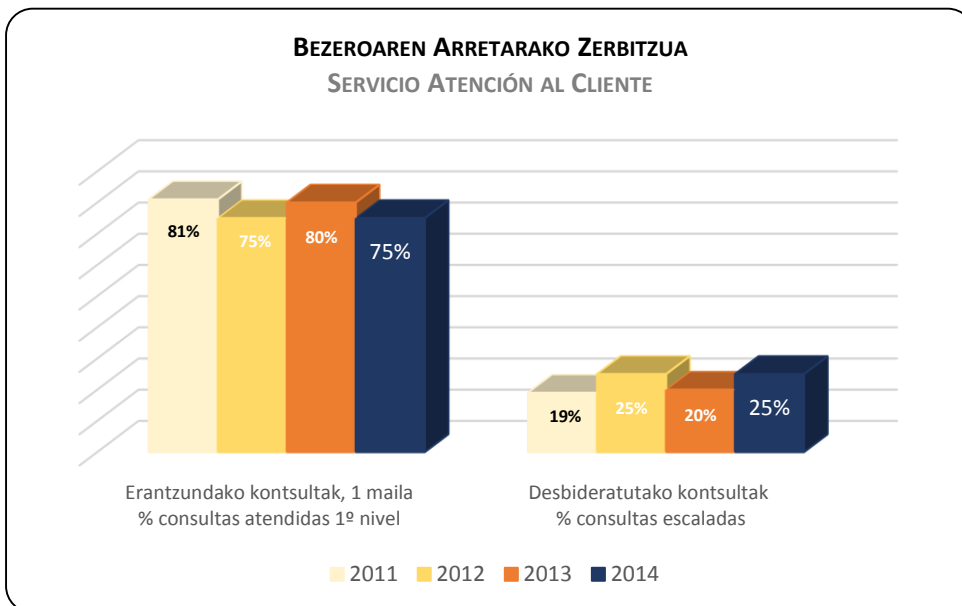
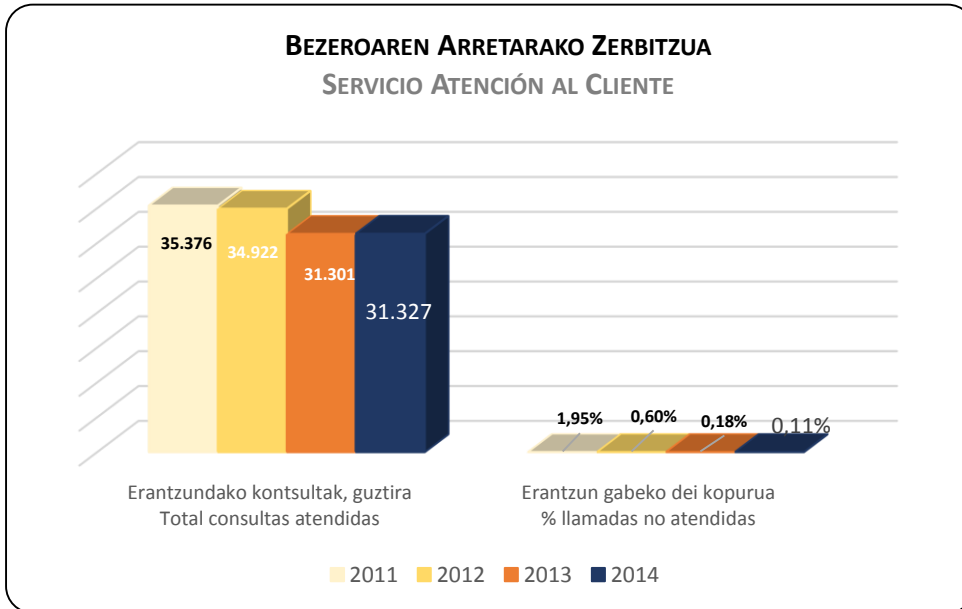
DEPARTAMENTUEK ONARTUTAKO ESKAERAK
SOLICITUDES APROBADAS POR DEPARTAMENTO





NAZIOARTEKOTZEA
INTERNACIONALIZACIÓN





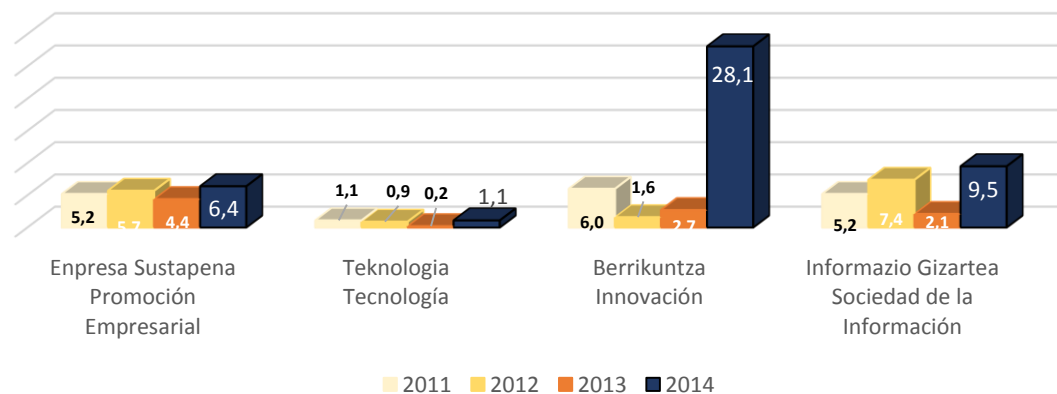


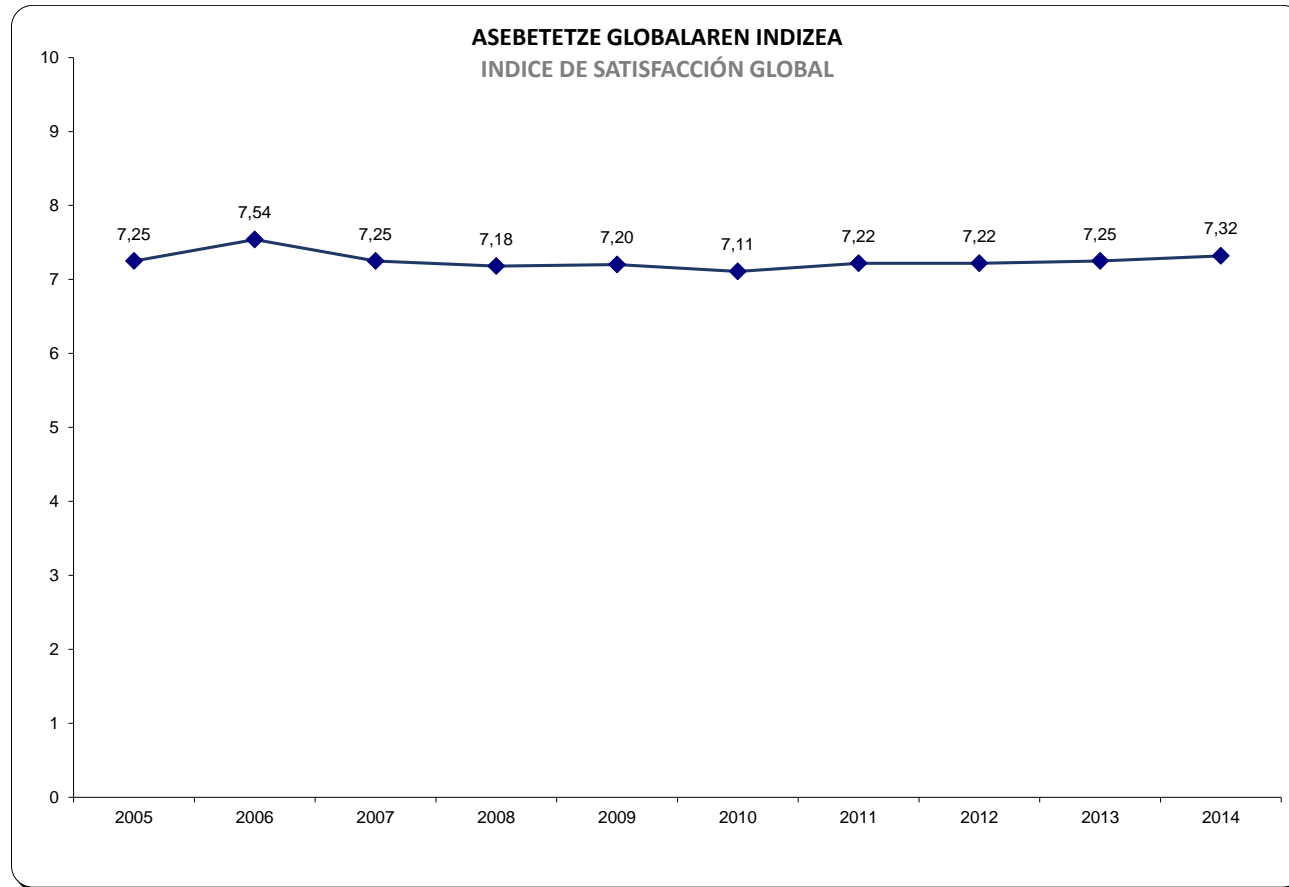
BEZEROAREN ARRETARAKO ZERBITZUA

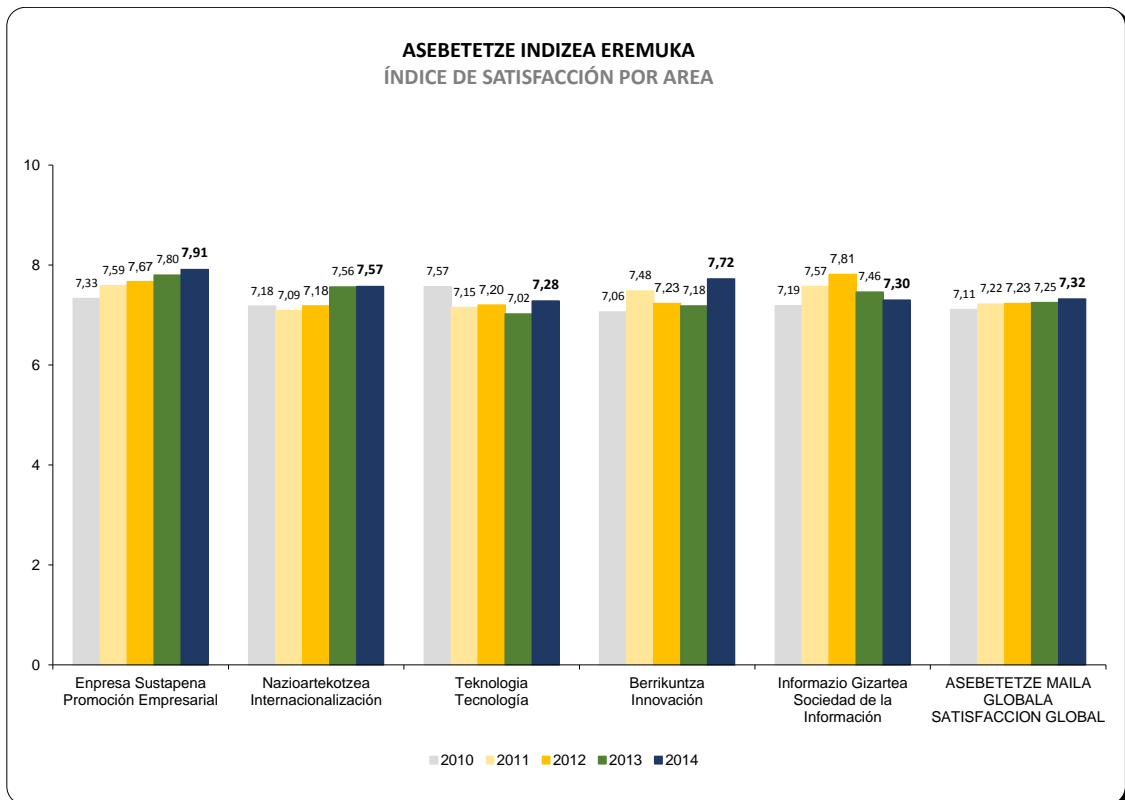
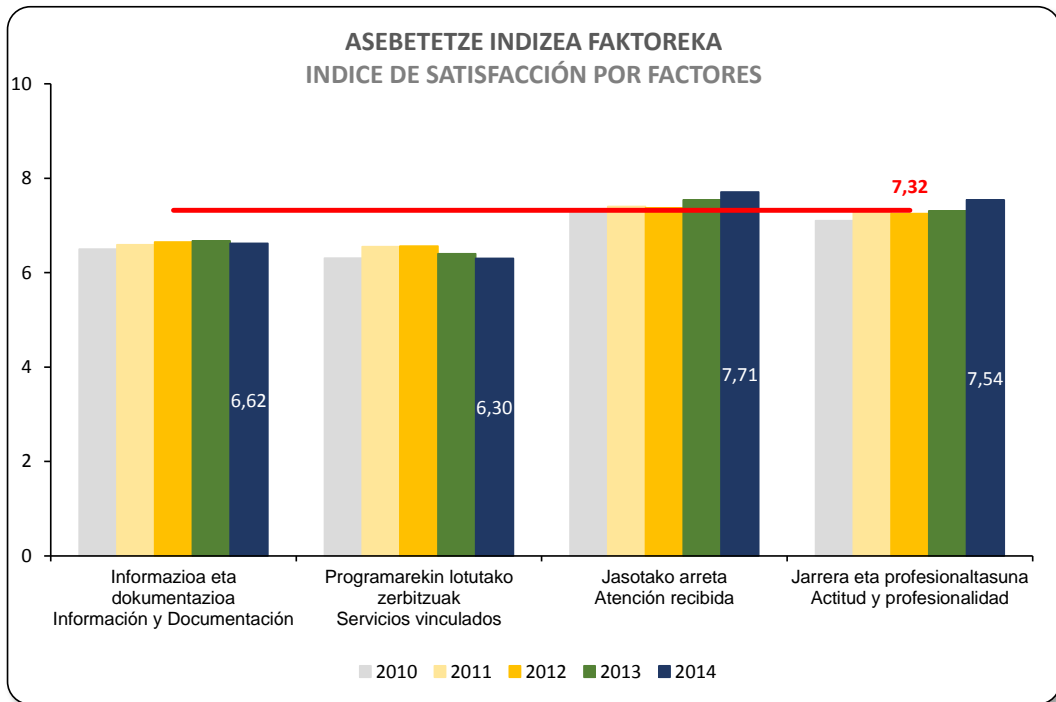
SERVICIO ATENCIÓN AL CLIENTE

Erantzundako kontsulta kopurua/ Departamentuek jasotako eskaera kopurua

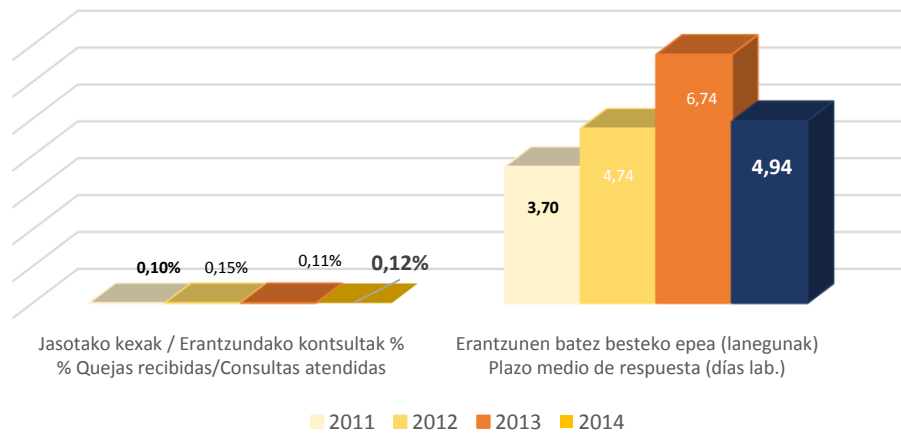
Nº consultas atendidas / Nº solicitudes recibidas por Departamento







BEZEROEN KEXEN KUDEAKETA
GESTIÓN DE QUEJAS DE CLIENTES



PERTSONEN KUDEAKETA
GESTIÓN PERSONAS

