

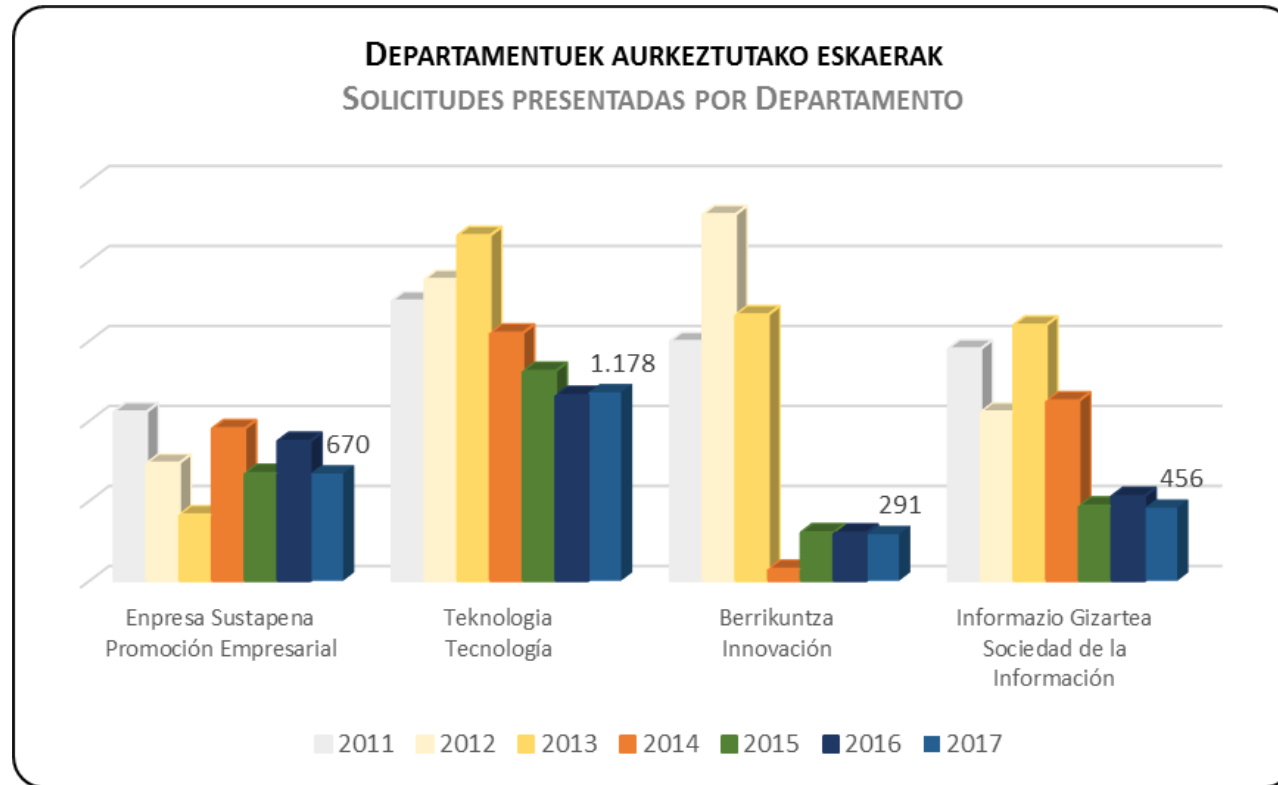


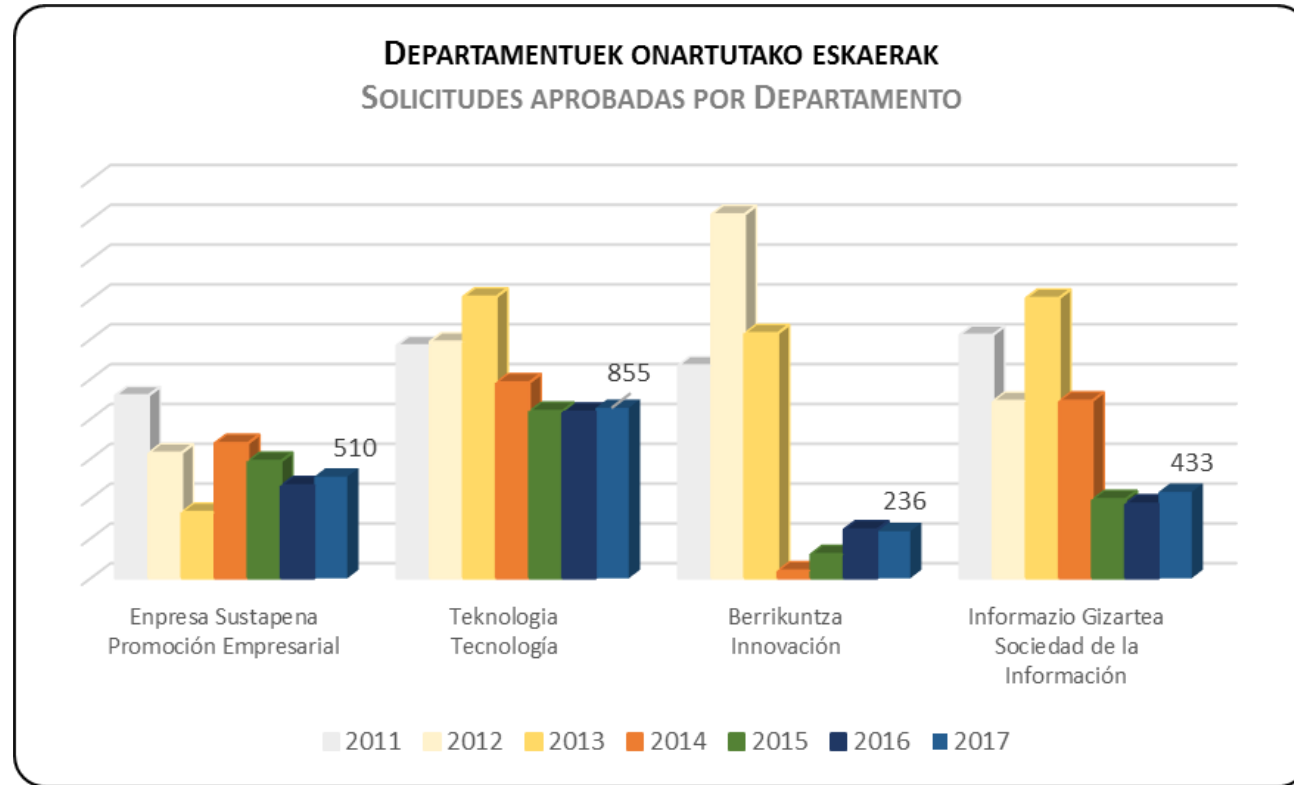
SPRI Adierazleak

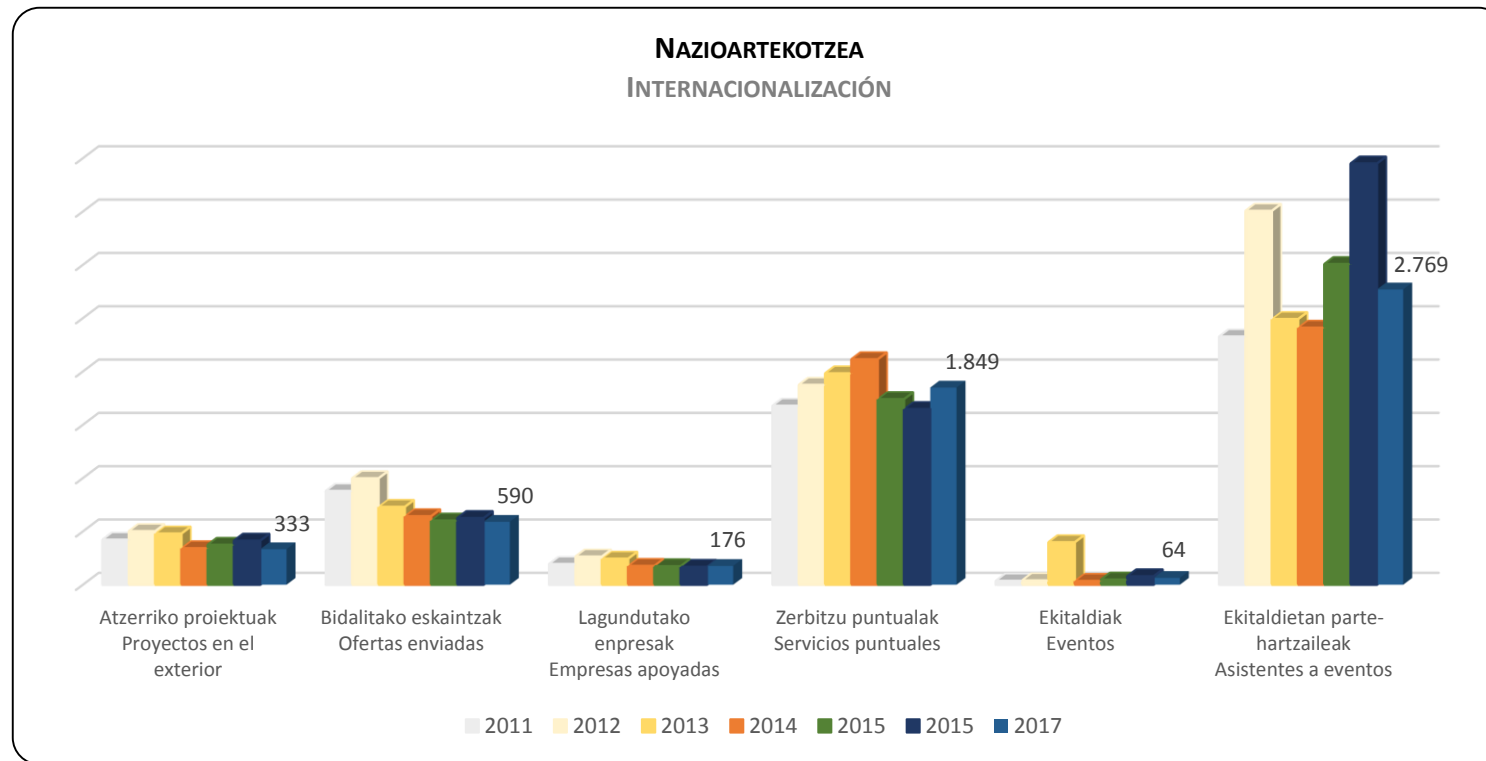
Indicadores SPRI

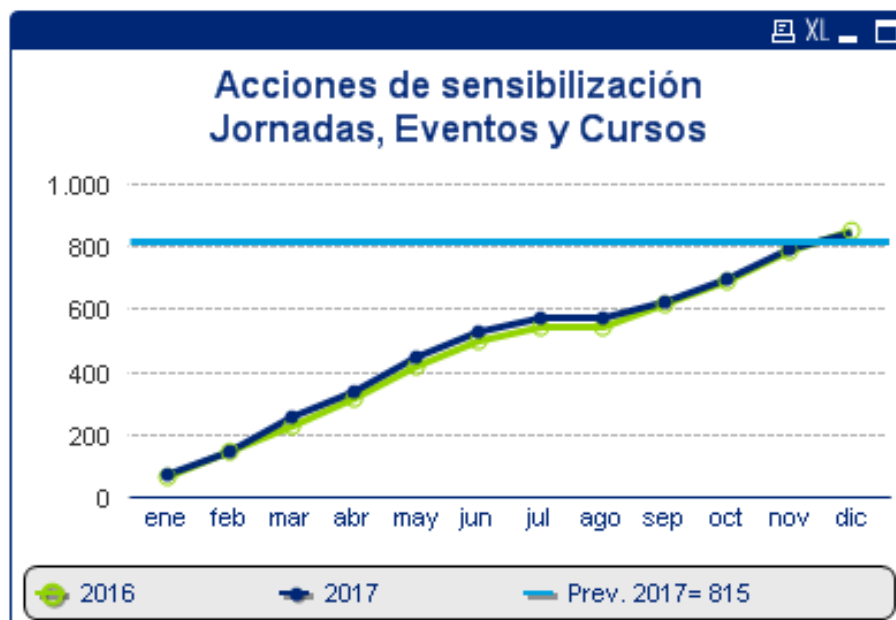
Emaitzak, 2017ko abendua

Resultados a diciembre 2017



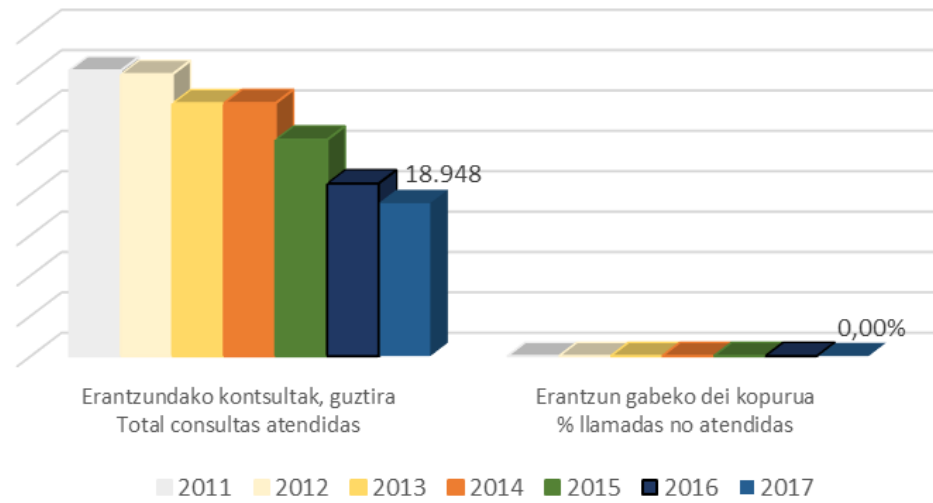




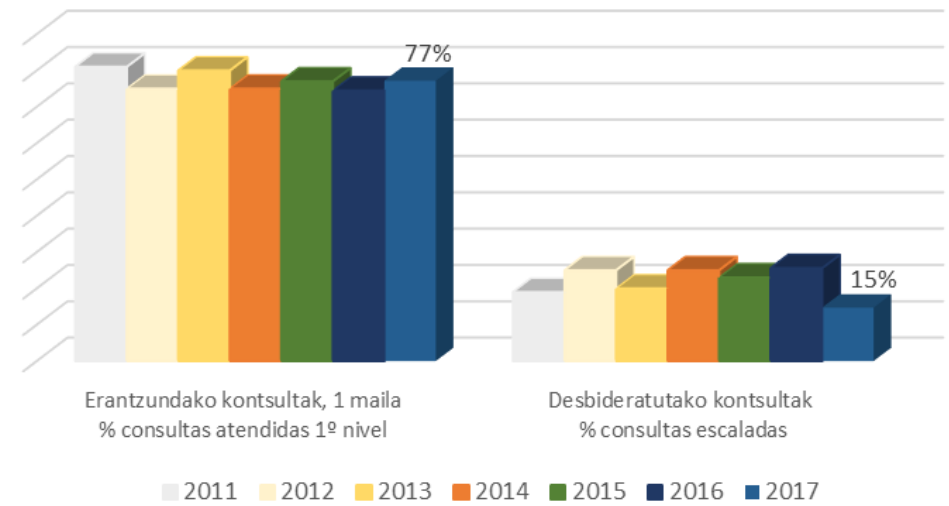


	Objetivo 2017	dic-2017	% Cumpl. dic-2017	dic-2016	Ejecutado 2016	% Cumpl. Anual
Nº asistentes	14.435	16.095	111,50%	18.225	18.225	🟢
Nº cursos	815	848	104,05%	851	851	🟢

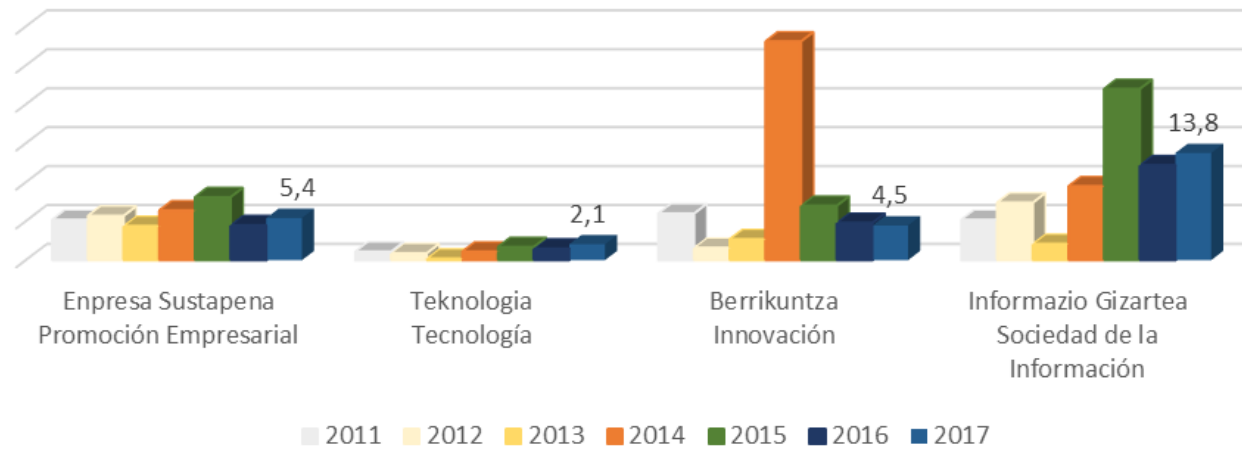
BEZEROAREN ARRETARAKO ZERBITZUA
SERVICIO ATENCIÓN AL CLIENTE



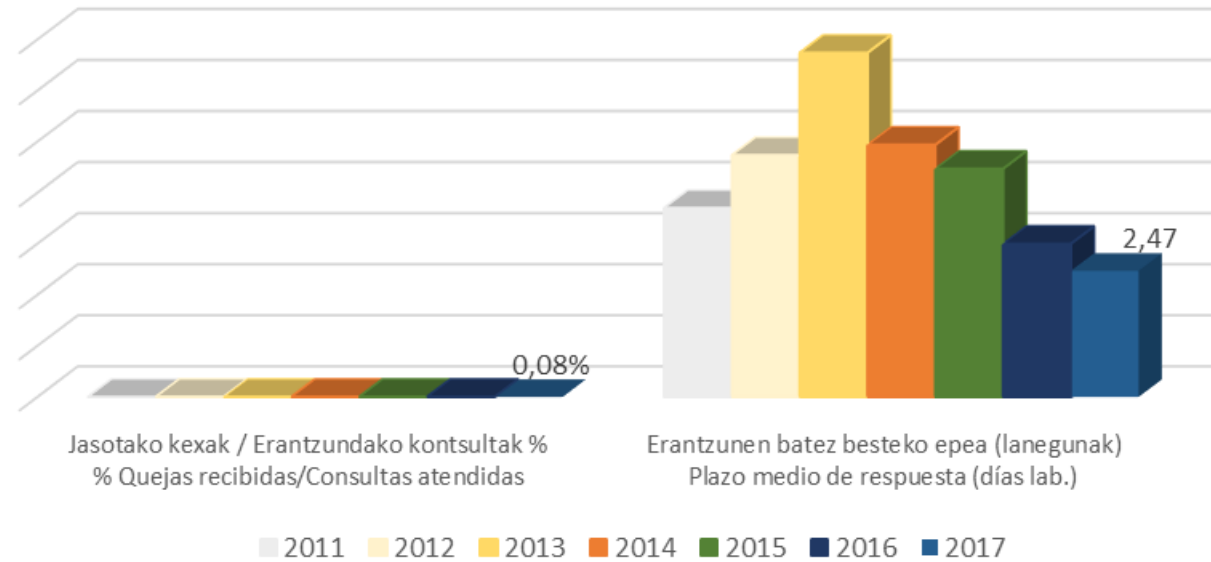
BEZEROAREN ARRETARAKO ZERBITZUA
SERVICIO ATENCIÓN AL CLIENTE

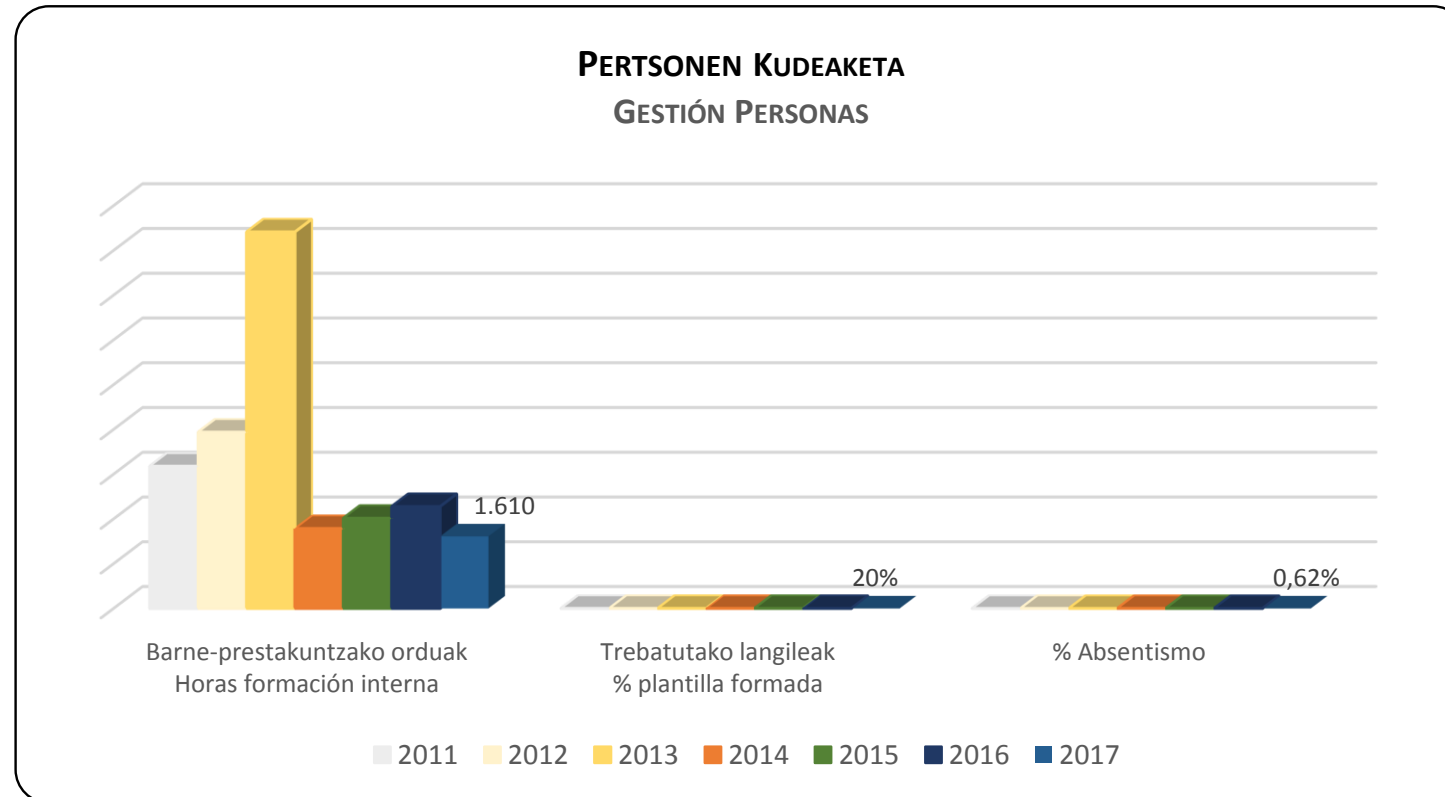


BEZEROAREN ARRETARAKO ZERBITZUA
SERVICIO ATENCIÓN AL CLIENTE
Erantzundako kontsulta kopurua/ Departamentuek jasotako eskaera kopurua
Nº consultas atendidas / Nº solicitudes recibidas por Departamento

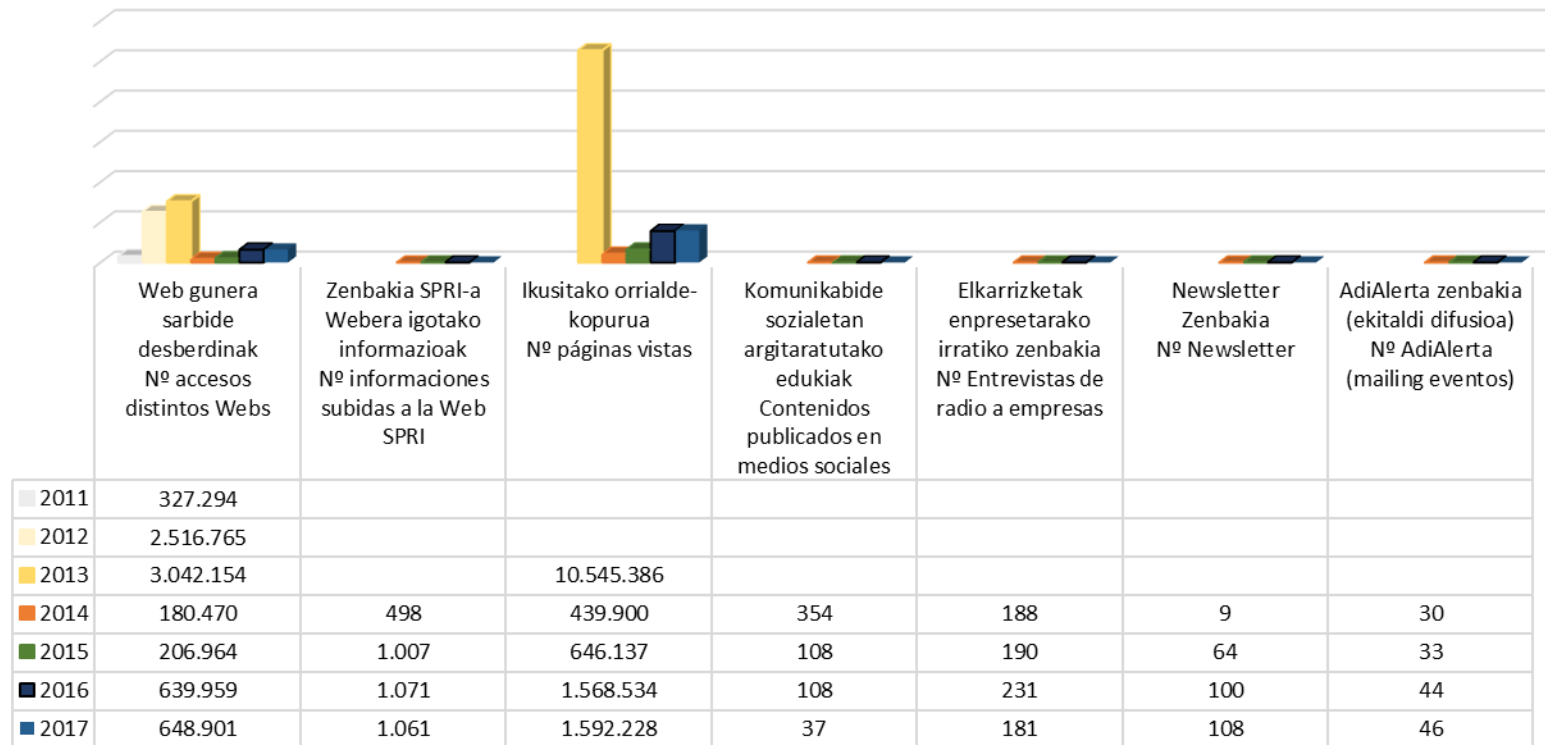


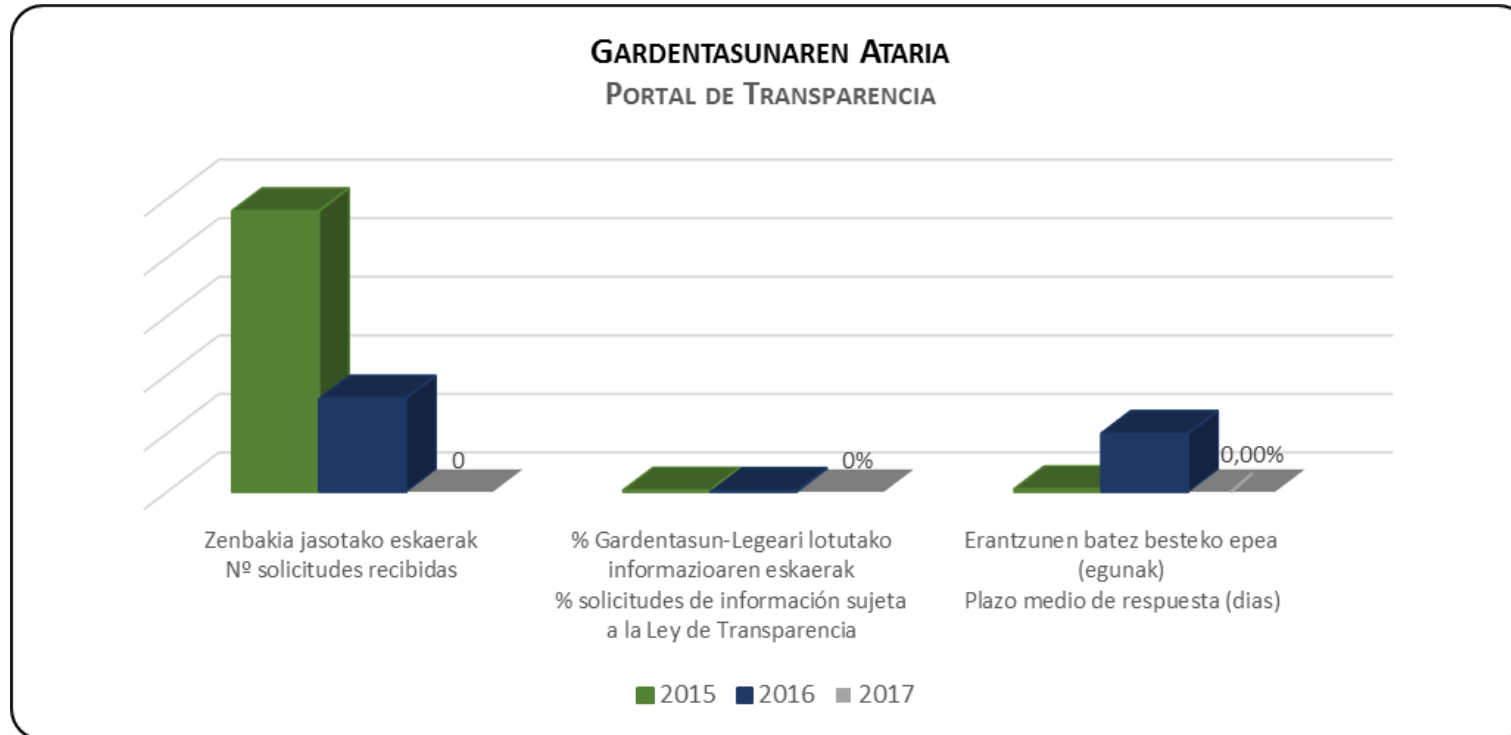
BEZEROEN KEXEN KUDEAKETA
GESTIÓN DE QUEJAS DE CLIENTES



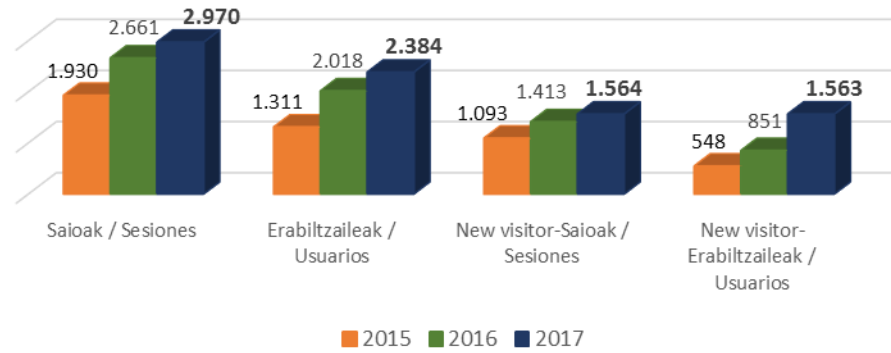


Komunikazioa Comunicación





GARDENTASUN ATARIRA SARRERAK
ACCESOS AL PORTAL DE TRANSPARENCIA



GARDENTASUN ATARIRA SARREREN %KOA / SPRI.EUS
% ACCESOS AL PORTAL DE TRANSPARENCIA / SPRI.EUS

